



**If you're experiencing  
headaches running  
your pharmacy,  
take two minutes  
and call us right away.**





# VIP

## Pharmacy Management System

Can Relieve

Your Business Pains.

patient/physician data

filling prescriptions

missed calls

time-consuming paperwork

printing labels

For over 20 years Datahouse Technology has been installing and supporting pharmacy computer systems for retail pharmacies in Alabama, Mississippi and Georgia. We have revolutionized how prescriptions are filled, saving both you and your customer time and money. Our customer support is the best in the business.

In 1985, VIP Computer Systems, Inc., worked with registered pharmacists and system analysts to create VIP Pharmacy Management Systems. Their 30 years of combined experience in designing pharmacy software has resulted in the most comprehensive, easy-to-use pharmacy management systems available today. VIP Computer Systems, Inc. is a member of the American Pharmacy Alliance, with over 10,000 retail pharmacies in the U.S. Their efforts have created many revenue generating programs for retail pharmacies.



# Development

VIP Pharmacy Management Software was developed around the way you do business — designed to be flexible and complete. VIP uses state-of-the-art programming techniques employing the LINUX operating system which is multi-tasking and multi-user. The multi-user systems allow you to operate multiple workstations simultaneously while performing different tasks at each workstation. Here are some of VIP's Software features:

### **Prescription Filling**

**One screen prescription fill and refill** - New prescriptions can be filled on one screen. The user can easily search for customers, doctors, and sig codes and add a new customer, new sig code, and new doctor without leaving the screen.

**Enter drugs by short code** - create short codes for most popular drugs.

**Automatically display all generics of a particular drug without manually linking them.**

**Select prescription directions by sig code** - Directions may be selected by a short sig code, a sig code plus a comment line, combination of short sigs and longhand or the entry of four freehand lines. All of these directions will be retained for refills. Foreign language sigs may be used.

**Easy one-step method to cancel prescriptions** - Automatically update the prescription, customer, accounts receivable, and third party records.

**Easy one-step method to convert third party coverage** - With one key stroke, the prescription coverage can be converted from third party to private or vice-versa and all records will be updated.

# Software & Features

**Partial or multiple fill** - Keep track of the total number of refills and the total number of units of the drug authorized. Any amount can be dispensed as long as the prescription is in date. The system keeps track of the units remaining.

**Re-issue an expired prescription easily** - Only two keystrokes are required to assign a new number to an expired prescription. The system automatically ties the old number to the new one.

**Drug interactions, drug allergies, patient counseling** - Using the information provided by drug data bases, the system automatically searches the patient profile for possible drug interactions. Drugs that are being filled are compared with the entered allergies of the patient for conflict.

**Automatically Maintained Patient Profile** - Divided into active and inactive prescriptions.

**Comments about patients and prescription** - Comment fields are available for messages about the customer and for each prescription for pertinent comments.

**Prescriptions on file** - Prescriptions may be entered on the system and not filled.

**Multiple Refills** - From the refill function, up to 20 prescription numbers can be entered and each Rx will be displayed one at a time for refilling.

**Multiple Refills from Profile** - Prescriptions may be filled without knowing the prescription number. A profile is displayed by entering the patient name and the prescriptions refilled by selecting the desired ones from the profile. Up to 20 refills may be selected.

**Third Party Eligibility** - Automatically checks for prescription limitation, expiration date, patient eligibility, and drug coverage, while filling a prescription.

**Accounts Receivable reminder on Prescription Screen** - Charge a prescription directly with no extra effort during the prescription fill process. Every time a prescription is filled for a charge customer, the system will display the customer current balance and account aging.

**Ability to easily change data fields on new or refill prescriptions** - Change fields such as pricing, quantity dispensed, NDC or drug when a different generic or pack-size is used.

**Choice of Label formats** - Choose from many different paper, gummed, and laser label forms.

**Patient Monographs** - May be generated during prescription filling in English or Spanish.

### **Drug File**

*VIP* includes a Total drug file which totals more than 100,000 drugs on each user's system. The Total file is updated on a weekly basis. You can easily pull a drug over from the Total File to your operating drug file with a single keystroke and typing in the NDC number. Even during new and refill prescriptions you can instantly add a drug to your operating file.

## Pricing

**Unlimited Pricing Formulas** - Based on AWP, direct, or acquisition costs. The system is very adaptable to sliding scale professional fee pricing with fifteen levels available. Pricing markup may be based on dollar markup, percent markup, fixed price or a combination of methods. The pricing formulas may be assigned to individual drugs, to third party plans, or to groups of individuals. With these pricing methods, either a usual or competitive pricing scheme can be assigned to drugs accordingly.

**Price Quotes** - Price quotes may be quickly obtained by entering the drug name and amount.

**Discounts** - Price discounts are handled automatically by the system if that discount percent is entered in the customer record.

## Third Party Claims Processing

**Third Party Plans** - An almost unlimited number of third party plans may be entered into the system. VIP can electronically bill almost any third party plan. Claims are processed automatically in as little as 6 seconds over the internet. A file is maintained of paid and rejected claims for review. Rejected claims may be resubmitted with very little effort.

**Third Party Billing** - Generate printed claim forms for the standard third party plans and medic aids. Electronic claims processing via phone modem is available for most state medic aids and third party plans. Most of these plans allow online verification and payment of claims.

**Major Medical and Worker's Compensation** - Generate invoices and track payments and reconciliation.

**Third Party Reconciliation** - Remittance from third parties can be reviewed and reconciled on the screen. A single key stroke can close all claims for a period if the dollar amount matches.

## Reports

Most reports generated by the system can be printed to hard copy or viewed on the screen. The reports can be printed for long periods of time by specifying the beginning and ending dates for the report.

Transaction History Report

Customer Profile Report

Third Party Reconciliation

Third Party Profitability Report

Customer Encounter Report

Compliance Report

Customer Insurance Report

DEA Report most states

Third Party Billing

Third Party Status Report

Drug Utilization Report

Drug Usage Report

End of Day Procedure

## Accounts Receivable

The accounts receivable system is fully interactive with the prescription filling process. When a prescription is being filled for a charge customer the account balance, last payment date, and the last payment amount will be displayed. When a prescription is filled for a charge customer, it will automatically be charged unless overridden. Some features of the accounts receivable system are listed below:

Print Statements (laser or multi-part)

Reprint statements for any period of time

Automatically add finance charges for past due accounts

Separate tax deductible items from non tax deductible items

Accounts Receivable

Aging Report

## Nursing Home Software

**Multiple Nursing Homes** - Enter multiple nursing or rest homes with individualized information. The sig codes for prescriptions allow administration times which are standard for a particular nursing home. These administration times will print on the Medication Administration Record (MAR).

**Ancillary Orders** - Non drug orders (ancillary orders) may be entered on the nursing home patients. These orders will also be printed with drug orders on the MAR. Treatments may be printed separately or with drug orders. Unique ancillary order module allows user to set up and print and ancillary order grouping.

**Physician Order Forms, Medication Administration Records** - The above reports can be generated separately or on a multiple copy form.

**End of Month Billing** - Pick up the most expensive number of prescriptions allowed by the State Medicaid and bill the remaining prescriptions to the nursing home or patient's sponsor. Multiple fills of the same NDC number are combined.

## Hardware

VIP Pharmacy Management Systems was designed to operate on a wide variety of fast and reliable computers. This ability gives you, the pharmacist, added flexibility in choosing the Pharmacy System that works best for you.

## Customer Support

Datahouse and VIP believe that the most important feature of a pharmacy computer system is the support that the customer receives after the sale. We are absolutely committed to providing the best on-going customer support of anyone in the industry:

- Installation and training for you and your employees
- Comprehensive user's manual
- Customer service by phone, modem, or internet to help answer and solve day-to-day questions
- Computer supplies such as prescription label paper, ribbons, diskettes, battery back-up devices, and surge suppressors
- New software releases with enhancements suggested by our customers

## VIP Software and Options

- VIP Pharmacy Management Software
- VIP Community Health Center Pharmacy Software
- Inventory
- Worker's Comp Invoicing
- Point Of Sale
- VIP Nursing home Management Software
- Accounts Receivable
- Major Medical Invoicing
- Data Conversion on selected systems
- *e-Sig* - electronic signature capture

# We're Ready To Fill Your Order.

Call Datahouse Technology today and talk with  
us about how VIP Pharmacy Management  
Systems can ease your business headaches.



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